

APS Micro-Inverter YC500/YC250

Warranty Regulations and Liability

APS micro-inverter YC500/YC250 is designed to withstand normal operating conditions when used for its originally intended purpose in compliance with the APS User Manual supplied with the originally shipped system. The APS limited warranty ("**Limited Warranty**") covers defects in workmanship and materials of the APS micro-inverter ("**Defective Product**") for a period of ten (10) years starting from the date of APS purchase invoice dated marked (the "**Warranty Period**"). During the Warranty Period, the warranty is transferable to a different owner as long as the micro-inverter remains installed at the originally-installed end user location.

During the Warranty Period, APS will, at its option, repair or replace the Defective Product free of charge, provided that APS through inspection establishes the existence of a defect that is covered by the Limited Warranty. APS will, at its option, use new and/or reconditioned parts in repairing or replacing the Defective Product. APS reserves the right to use parts or products of original or improved design in the repair or replacement of Defective Product. If APS repairs or replaces a Defective Product, the Limited Warranty continues on the repaired or replacement product for the remainder of the original Warranty Period or ninety (90) days from the date of ALTENERGY POWER SYSTEM's return shipment of the repaired or replacement product, whichever is later.

The Limited Warranty covers both parts and labor necessary to repair the Defective, but does not include labor costs related to un-installing the Defective Product or re-installing the repaired or replacement product. The Limited Warranty also covers the costs of shipping repaired or replacement product from ALTENERGY POWER SYSTEM, via a non-expedited freight carrier selected by ALTENERGY POWER SYSTEM.

The Limited Warranty does not cover, and APS will not be responsible for, shipping damage or damage caused by mishandling by the freight carrier and any such damage is the responsibility of the freight carrier.

To obtain repair or replacement service under this Limited Warranty, the customer must comply with the following policy and procedure:

- All Defective Product must be returned with a Return Merchandise Authorization Number (RMA) which customer must request from ALTENERGY POWER SYSTEM. Before requesting the RMA, however, the customer should contact an APS technical support representative to evaluate and troubleshoot the problem while the APS micro-inverter is in the field, since many problems can be solved in the field.
- If in-field troubleshooting does not solve the problem, Customer may request the RMA number, with following information:

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- Proof-of-purchase of the Defective Product in the form of (1) the dated purchase receipt from the original purchase of the product at point of sale to the end user, or (2) the dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or (3) the dated invoice or purchase receipt showing the product exchanged under warranty.
 - Model number of the Defective Product
 - Serial number of the Defective Product
 - Detailed description of the defect
 - Shipping address for return of the repaired or replacement product
 - All Defective Product authorized for return must be returned in the original shipping container or other packaging that is equally protective of the product
 - The returned Defective Product must not have been disassembled or modified without the prior written authorization of ALTENERGY POWER SYSTEM

The Limited Warranty does not apply to, and APS will not be responsible for, any defect in or damage to any APS micro-inverter: (1) that has been misused, neglected, tampered with, altered, or otherwise damaged, either internally or externally; (2) normal appearance wear out, including discolor and scratch. (3) the defective has no impact on the electricity generation, including LED failure. (4) that has been improperly installed, operated, handled or used, including use under conditions for which the product was not designed, use in an unsuitable environment, or use in a manner contrary to the APS User Manual or applicable laws or regulations; (5) that has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the APS micro-inverter specifications, including high input voltage from generators or lightning strikes; (6) that has been subjected to incidental or consequential damage caused by defects of other components of the solar system; or (7) if the original identification markings (including trademark or serial number) of such micro-inverter have been defaced, altered, or removed. The Limited Warranty does not cover costs related to the removal, installation or troubleshooting of the customer's electrical systems. The Limited Warranty does not extend beyond the original cost of the APS micro-inverter.

THE LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY APS AND, WHERE PERMITTED BY LAW, IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF TITLE, QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION. IN NO EVENT WILL APS BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACTOR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

To the extent any implied warranties are required under applicable law to apply to the APS micro-inverter, such implied warranties shall be limited in duration to the Warranty Period, to the extent permitted by applicable law. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of

incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply. This Limited Warranty gives the customer specific legal rights, and the customer may have other rights that may vary from province to province.



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